Investor Protection and Disclosure Measures through the Exchange Eco system for the Securities Market



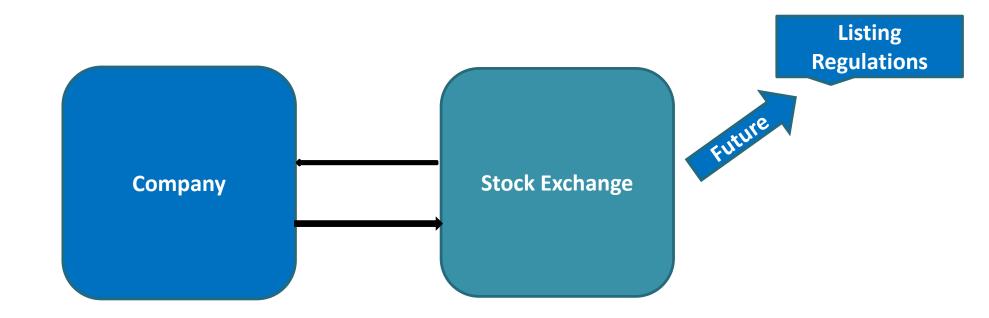


## SENSEX

India's index the world tracks

#### **The Listing Agreement**





Listing agreement is executed between the Company and the Stock Exchange.

### **Monitoring Adequacy of Listing Agreement**



#### Current Listing Agreement comprises of 55 Clauses.

- Disclosures material and financial
- Corporate governance
- Setting of corporate actions
- Maintenance of website
- Investor related matters like transfer / transmission of shares
- Appointment, removal or resignation of KMPs; change in directorate
- Process for name change
- Issue of further capital



Financials	<ul> <li>Clause 31 – Annual Report with Form A / Form B</li> <li>Clause 41 – Quarterly Financial Results</li> </ul>
Disclosures	<ul> <li>Clause 35 – Shareholding Pattern of the Promoters</li> <li>Clause 36 – Dealing with material events, litigation and new agreements</li> </ul>
Corporate Actions	<ul> <li>Clause 15 – Details about Fixing of Book Closure dates</li> <li>Clauses 16 – Details about Fixing of Record Date</li> </ul>

#### Monitoring Adequacy of Listing Agreement...contd.



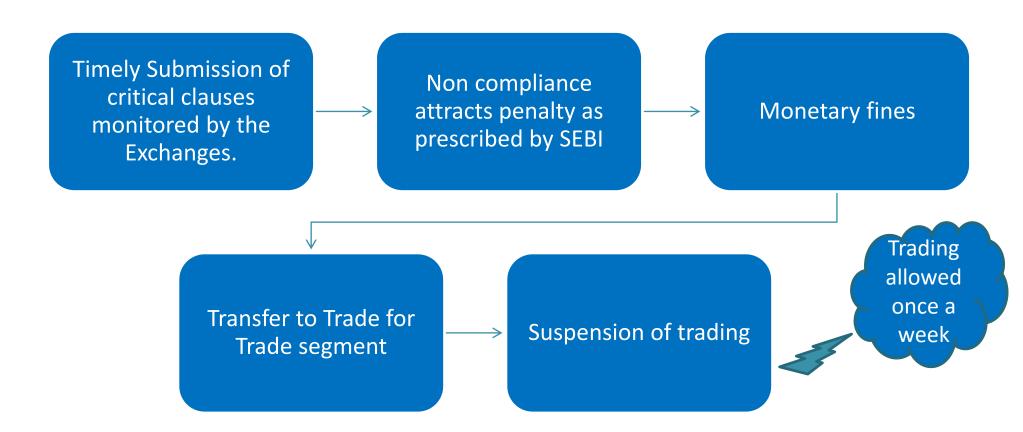
#### Corporate Governance

 Clause 49 – Composition of Board, Report on Corporate Governance, Details about Audit Committee

# Information for Investors

- Clause 47 A Appointment of a Company Secretary
- Clause 47 B Appointment of Registrar and Transfer Agents
- Clause 54 A functional website with basic information of the company







Exchanges to monitor the adequacy of submissions made by listed companies (top 500)

Submissions pertaining to Clauses 35, 36, 41 and 49 are verified

More than 500 queries raised to listed companies

#### **Disclosure of Price Sensitive Information**



Listed companies should immediately inform the Exchange of all material events

The indicative list of 'material' events is provided in the Listing Agreement.

Guidance Note issued by the Exchange - to assist and guide companies whilemaking continuous disclosures

Queries raised to listed entities and replies received thereon are disseminated on the Exchange website



Company gives prior intimation of a Board meeting, where a regulatory report with respect to the company is to be considered.

- Company submits the outcome of the Board Meeting in as mandated in the Listing Agreement.
- The outcome consists of only one sentence.

Should further clarifications be sought looking to the brevity of the disclosure, for the benefit of the investors ?



YES. As the investors or stakeholders need to be informed about the Board's stand / clarifications vis-à-vis the regulatory findings.



Complaint received against company alleging that it has not disclosed a regulatory action impacting its financials Company replies that it has appealed against the said action and the outcome of the litigation is awaited

Should the company for the benefit of the investors provide a brief summary of the ongoing litigation as the outcome would substantially impact its financials?

YES. Even if the outcome of the litigation is not yet known, shareholders should at least be made aware of the event and be provided regular updates.



All listed companies – required to submit the shareholding pattern (SHP) on a quarterly basis

Timeline mandated by SEBI - within 21 days from the end of the quarter

Shareholding pattern includes - Promoter holding , public holding, names of the promoters, public shareholders holding more than 1% and 5%



The company submitted SHPs for quarters ending December , 2014 and March, 2015 on time

- No fines levied as submission on time.
- However, comparison shows entity XYZ listed as promotor with 10% holding in December 2014 but not shown as promotor in shareholding pattern for March, 2015

Should this be scrutinized in terms of circular relating to Monitoring the Adequacy of Disclosures?



YES. Clarifications sought from the company as :

- There was no corresponding disclosure made under SEBI (SAST) Regulations, regarding sale of 10% holding.
- The company subsequently filed the relevant disclosures.



**Tenure of Independent Directors** 

Composition of Board – Non Appointment of Woman Director

Fine Levied on Non-Appointment of Woman Director: No. of entities – 54, Fine levied Rs. 271 lakhs



#### Company ABC has group companies listed at the Exchange

Would the aforesaid trigger a query from the regulators?



The Annual General Meetings of all the group companies are scheduled on the same day at the same venue with a minimum time assigned for each meeting.

YES. Confirmation from companies sought on how the company had ensured that shareholders would be able to discuss and raise concerns during allotted time.



Company XYZ has initiated the process of appointment of Independent Directors. However, regulatory clearances for the same are required. Till such time, the composition of the Board is not compliant as per the provisions specified in the Listing Agreement.

The company, therefore, is unable to approve its financial results leading to a delay in submission. Would this result in penal action ....levy of fines?



No Fines to be levied for late submission since:

- Company has initiated the process
- Company has made suitable disclosure for appointment in CG Report
- Regulatory clearances awaited which are beyond the control of the company.

### **Annual Report**

- Companies have to submit Annual Reports along with Form A (Unqualified Auditors Report / Matter of Emphasis) or Form B (Qualified Auditors Report)
- These reports are scrutinized by the Qualified Audit Review Committee set up by SEBI
- As per the instructions provided by the Committee, companies are advised to rectify the qualifications or restate accounts
- 205 Form B cases have been scrutinized and forwarded to QARC
- 34 companies have been advised to restate accounts by QARC



SEBI ACT SCRA	Regulations/circulars issued by SEBI
SCRR Client -	- Broker
	onship
SEBI Broker and Sub Broker Regulations Code of Conduct	R.B.R of the Exchange and circulars issued thereof



## Evolution Of Governing Document from contractual to regulatory

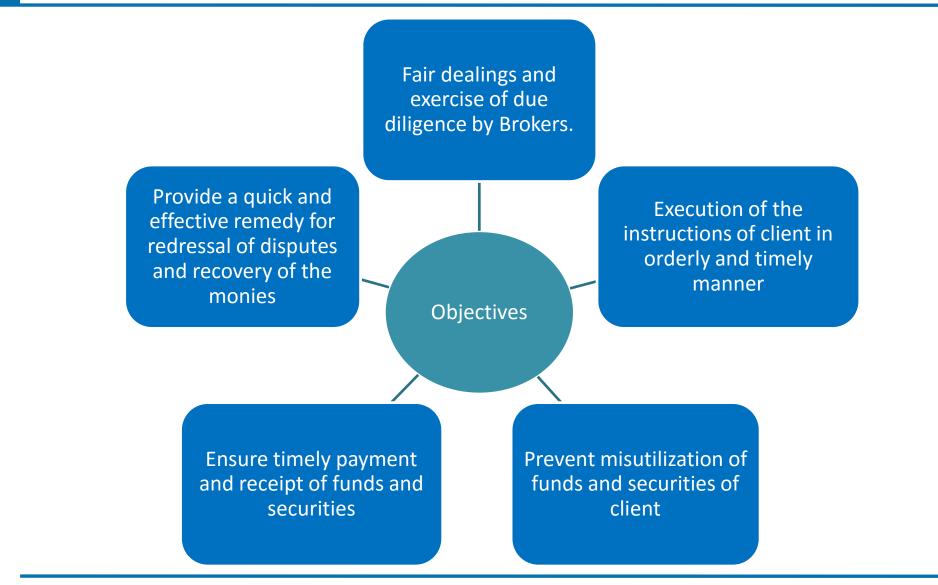
#### Model Agreement

#### Circulars By SEBI/ R.B.R of Exchange

Non - Execution Of AgreementStandardizedRightsAndObligationsSimplification of process

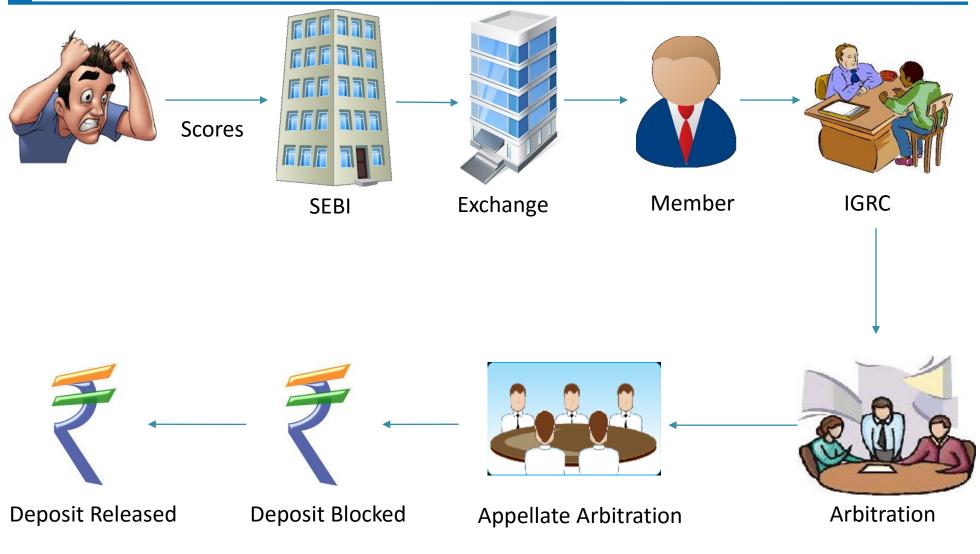
### **Objectives viz framework for client**







## **Redressal of grievances of client against Members**





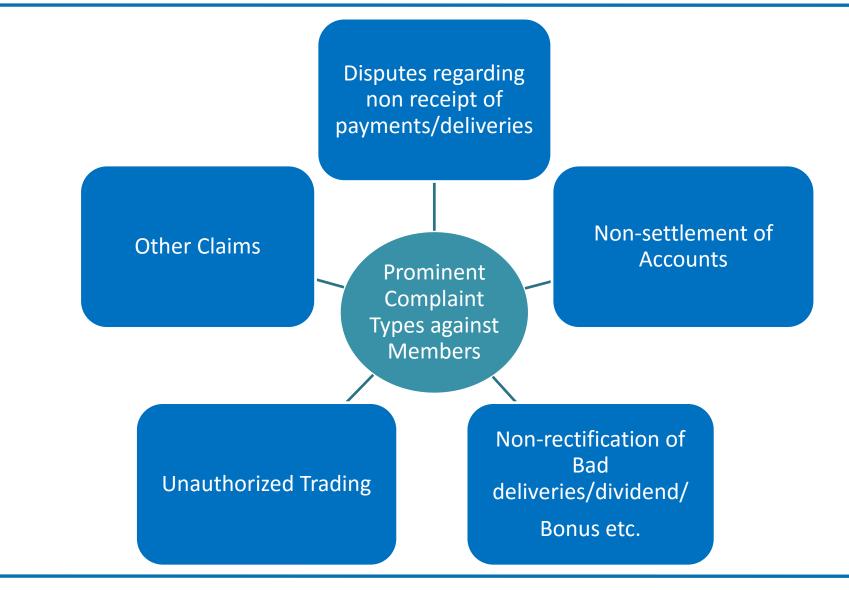
Registration and processing of complaints against trading members

Registration and processing of complaints against listed companies

**Processing of Arbitration cases** 

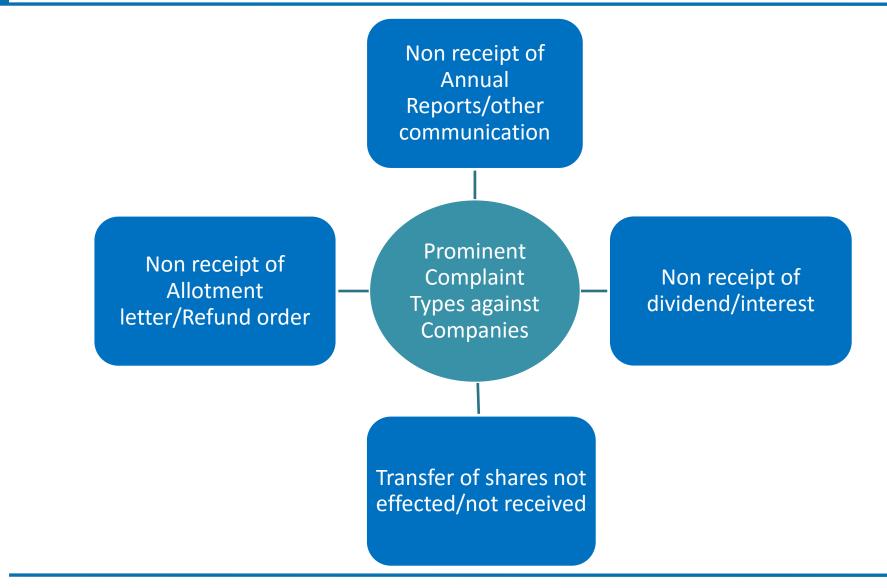
#### **Redressal Of Grievances Of Client...contd.**





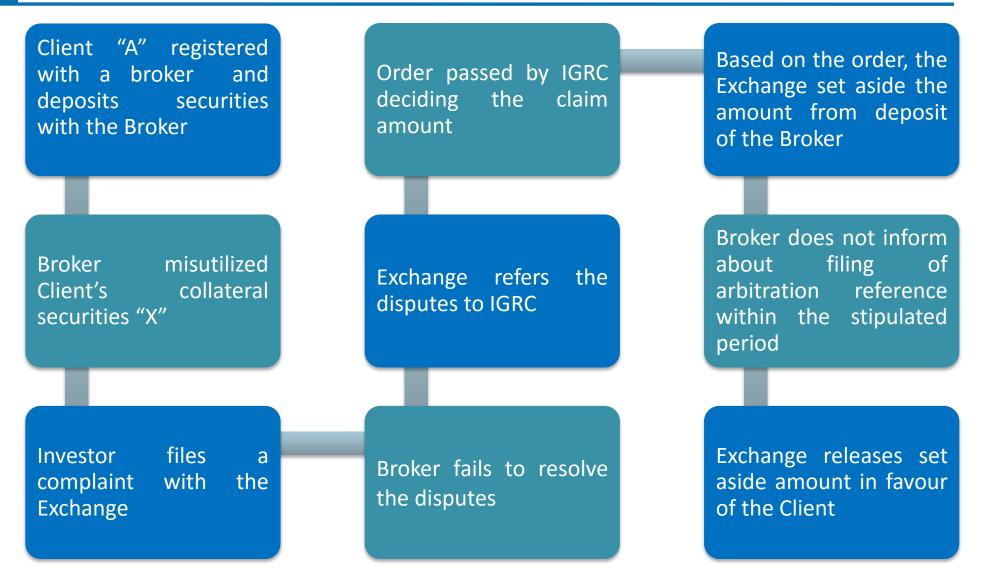
#### **Redressal Of Grievances Of Client...contd.**





#### **Case Study 1: Conciliation Process**







Client "B" registered with a broker

Client purchased "Y" securities from the Broker IGRC decides the claim amount and Exchange set aside the same from the deposits of the broker

Exchange refers the disputes to IGRC

Broker informs about filing arbitration reference. Part payment released to client from IPF

Arbitration reference is rejected by Arbitrators. No further appeal by the Broker.

Broker fails to deliver the securities to the Client

Broker fails to redress the grievance of Client Set aside amount released to client and IPF

## Case Study 3: Arbitration Process and Declaration as a Defaulter



Client purchased "Z" securities from the Broker

Broker declared as Defaulter by DAC

Broker fails to deliver the securities to the Client Member fails to deposit the shortfall amount and therefore matter placed before DAC. Rs. 20 lakhs released to the client from blocked deposits.

Balance Rs. 10 lakhs paid from IPF.

Client files arbitration and obtain arbitration award for Rs. 30 lakhs, against member Rs. 20 lakhs deposits available in the account of member which are blocked.



Client registers with a broker and deposit margin as per Broker's risk management policy

Client places an Order for purchase of securities with the Broker Client obligated to make the payment within T + 1 day

Broker issues the contract note to Client and request to fulfill the obligations

Client fails to fulfill its obligations

Broker close out the Client's position and offset the loss against the available margin (T +2 day)

Broker verifies the available margin

Executes an Order on the trading platform of the Exchange (T day)

In case of deficit, Broker files for an arbitration reference

#### **Steps taken by Exchange for Investor Protection**



SMS, emails sent to clients for trades on a daily basis

All filing all done online and information disseminated on website in real-time

Queries raised by Exchange on critical clauses

Imposing fine for non submission

Cost effective process for arbitration and appellate arbitration for all complaints

Compensation from IPF upto Rs. 15 lakhs against defaulter member





Thank You